

The Brain Tumour Charity Facebook Support Group

Code of Conduct

The Brain Tumour Charity Facebook Support Group

The group is a closed Facebook group, this means that anyone can see the group and who is in it, but only members can post and see posts. Anyone can add members to this group, but only admin can approve these members.

To prevent 'spammers' admin will use their discretion when approving new members.

The Administrators of this group are The Brain Tumour Charity staff and volunteers.

Through the group The Brain Tumour Charity will inform you of our services and activities that you may find useful.

This group is owned by The Brain Tumour Charity, we would respectfully request that fundraising requests for charities or causes other than The Brain Tumour Charity are not posted in this group and reserve the right to remove these posts.

The views and opinions expressed on this group are those of the authors and do not necessarily reflect the views and opinions of The Brain Tumour Charity. Advice received via the group is for general guidance purposes only. No steps should be taken relying only on it. Appropriate professional advice should be sought before any course of action is pursued.

Every year over 9500 people are diagnosed with a primary brain tumour, including more than 500 children and young people. Thousands more are diagnosed with a secondary brain tumour and 5000 people lose their lives to a brain tumour each year.

If you have an urgent medical enquiry we recommend that you contact your GP, call 111 or in the event of an emergency call 999 or attend A&E.

Moderation

This group will be monitored and moderated by administrators, who are members of staff or volunteers of The Brain Tumour Charity. This moderation is not available 24/7, however unsuitable posts will be removed in a timely manner.

We encourage all members of this group to self-moderate and be conscious of their posts, replies and the feelings of others.

Anyone deemed not to be a genuine user of the group for support purposes may be removed from the group without consultation.

If you have concerns about any of the posts on the Facebook group please report the post or contact the lead administrator for the group.

Moderation will cover the following topics, however we reserve the right to evaluate each incident on a case by case basis.

Personal abuse

Personal abuse - or negative posts (flames/trolls) towards other members are not tolerated on The Brain Tumour Charity

Facebook support group. Abusive messages will be deleted without consultation. Consistent criticism of a person's comments or views will be seen as abuse. Initial offenders can expect to be issued with a warning, then a permanent ban if they continue to flout these rules. Please respect the opinions of others even if you disagree.

Language

Foul language/swearing, or aggressive language, towards other group members is prohibited.

Quoting

When quoting from other sources please ensure that you quote only the section of the source on which you are commenting. Any posts that fail to meet this requirement may be removed. If you would like to make the full quote available to the group please include the link.

Spam/Advertising

The group is intended to be a forum for discussion. Articles posted without context to promote discussion may be considered spam/advertising and removed from the group. Posts deemed to be irrelevant or unsuitable for the group may be removed.

Attribution (the source of the content)

When providing information from other sources please give references or add links to the health/medical information you are quoting.

When the information provided is from your own personal experience we respectfully ask that you make this clear within your post.

The group is intended to be a forum for discussion. Articles posted without context to promote discussion may be considered spam/advertising and removed from the group.

Images/Photographs

It is the responsibility of all group members to protect their own privacy and we would ask that you are mindful of this.

Under no circumstances are pictures of a pornographic nature permitted.

We accept no responsibility for images hosted external to The Brain Tumour Charity.

Please note that it is an offence to make copies of an illegal image. Please report any concerns about images/videos or contact the lead administrator who will deal appropriately

Justifiability

All users must post information which is true and correct to the best of their knowledge.

The Penalty System

Warnings or permanent bans

In extreme cases warnings or permanent bans may be issued

Protect yourself on Facebook

The Brain Tumour Charity would advise that you do not accept any friend requests from people you do not know as this will give them access to your private information.

Please be aware of your privacy settings on Facebook and set them to a level that you are comfortable with.

How you can get involved

The Brain Tumour Charity does not receive any government or statutory funding and rely 100% on voluntary donations to fund our vital work. With your help we can continue to provide our Support Services and deliver this vital service to those affected by brain tumours.